

61 Upper Queen Street
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Furniture Care Instructions

Sofas

Sofas with feather cushioning are stitched to prevent the feather fill sagging; however it is still important that all cushions, no matter what their composition, are regularly turned and plumped to ensure that they retain their shape. Feathers within the cushions are encased within an envelope of "downproof fabric" specially produced to minimize the movement of feathers. However, it is impossible to completely eliminate feathers working their way through the fabric over time.

Fabrics

Maintain your upholstery by vacuuming it regularly with a soft upholstery attachment. Try to avoid placing fabric in direct sunlight, and use curtains and blinds to protect your furniture when possible. Try to avoid spot cleaning, but if necessary try blotting the spot with a paper towel or clean white cloth. Avoid rubbing as this will create a larger stain. If further care is required please check the specific cleaning requirements of your fabric to ensure that the appropriate method is used that will ensure no further damage and the best possible removal of any stain.

Marble

As a natural stone, we recommend looking after marble surfaces with the same care that you would give wood finishes. The honed finish of the stone will remain slightly porous, so penetrating sealers are applied at the time of manufacture to keep the natural look of the stone and offer some protection. We recommend cleaning the surface with a Lithofin product called Easy Clean. It can be used as frequently as daily, or just weekly. Alternatively, wash with warm water and dry off with a clean cloth.

It is important not to use any products that contain acidic/citric based chemicals. Protect the surface from abrasions and scratching by using felt bases or mats, and always wipe up any spills immediately to prevent staining. Heat will scorch this material so please use coasters under any hot items placed onto the surface.

Brass

Our brass furniture is finished with a wax coating that can be easily re-applied and renewed. The surface can generally be cleaned just by buffing the brass with a clean soft rag. Should you need to reapply the wax we recommend clear Briwax. Gently apply a small amount with a extra fine 0000 gauge Briwax steel wool and leave to dry before buffing off with a soft cloth.

Glass

You can use either glass cleaner and paper towels or a lint-free towel to clean the glass surface. Be sure to change out towels as they get damp and dirty, this will help to prevent any streaking of the surface. Never use razor blades or anything similar to remove anything stuck to the surface, blades or scrapers can dislodge 'pickup' on toughened glass, these are fine particles that are fused to the surface during toughening, once dislodged they can scratch the surface.

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Timber

It is important to remember that timber is a living material. The wood, although no longer growing as part of a tree, is still very much a part of its environment, responding to light, temperature, humidity, and wear. Please avoid leaving the furniture in direct sunlight, or under heat pumps/air conditioning units for prolonged periods of time as it may cause excessive movement in the timber.

As the timber ages, the natural colour will mellow and deepen. This is no cause for alarm; it is a natural process due to oxidation of the wood and finish along with the ultraviolet light present in sunlight.

The lacquer or oil finish on your furniture should provide years of protection against dirt and moisture. Still, it is important to note that care must be taken to prevent any excess moisture coming in contact with the piece. Spot cleaning with a clean, damp cloth is fine, but we do not recommend putting too much water on the surface and always use a new cloth to dry afterwards. It is important to ensure that any liquid spilled on the surface is wiped up immediately. Keep an eye on any vases or table runners left on the table as moisture sitting under either has the potential to cause damage.

Timber - Lacquer Finish

We recommend cleaning the lacquered surface with a Woca product called 'Lacquer Soap'. Alternative cleansers should contain no ammonia, which can dissolve lacquers, nor abrasives, nor bleach, nor methylated spirits. It is important to remember when cleaning, always start with the weakest solution (plain water) and work toward stronger substances should they prove necessary.

Timber - Oiled Finish

The Rubio Finish on your furniture attaches to the wood fibers by means of a molecular bond, creating a durable, long lasting protection for timber. It doesn't contain any water or solvents, is VOC free and based on natural ingredients.

Every time you clean your table with the recommended Rubio Cleaners you are nourishing and further protecting the timber surface. Any general household cleaner, or chemical cleaners should be avoided.

The finish on your table is dry within 36 hours, however it will require 7 days to harden completely and become water resistant.

- For the first week after finishing, furniture should only be cleaned with a dry cloth or a duster.
- After the first week a dampened cloth, well wrung, can be used to clean spills and spots.
- Three weeks after the application, the pieces can be cleaned with Rubio Surface Care Spray.
- Treating with the Rubio Refresh Spray periodically, but no more than three times yearly, will extend the life of the finish and your furniture.

If the treated surface starts showing wear and tear, or needs a colour repair, you can maintain it with Rubio Oil. There are also specialist cleaners available from the finish manufacturer to address grease marks, white rings or tannin stains should it be required.

Be sure to follow the manufacturers instructions when using these products to ensure the best possible results.

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HPL

High Pressure Laminate is a very durable surface, however if you do get marking, to clean - simply wipe down using a damp cloth, or alternatively mild soapy water, and dry off with a towel or rag. For a more stubborn mark a multi-purpose surface household cleaner can be used, be careful to avoid any cleaners that are mildly abrasive, i.e. Jiff, as these will scratch the surface.

Powder Coated Steel

Always maintain your powder coated surface by gently washing with a clean, soft cloth and a mild detergent followed by a clear water rinse and dry with a soft cloth or towel. Even though powder coating is a highly resistant finish, it can sometimes mark, if this occurs use Handy Andy or Janola diluted with a ratio of 1 to 3 parts of water. Always test on an inconspicuous area first to make sure no staining or marking occurs.

Chromed Steel

Regularly wipe chrome with a mild soap and water solution and dry off with a towel or rag. Never use harsh chemical cleaners or detergents to clean the chrome. Jiff or baking soda products on a damp cloth should only ever be used to remove heavy deposits that might appear on the chrome finish. Chrome plating is a micro-porous finish and will absorb moisture. The chrome surface, if not wiped down regularly, may develop rust spots on the surface.

Stainless Steel

Stainless steel surfaces thrive with frequent cleaning because there is no surface coating to wear off stainless steels. A soft cloth and clean warm water should always be the first choice; organic solvents are good for the removal of fingerprints, oil and grease. The preferred solvent is one that does not contain chlorine, such as acetone. In all cases the cleaned surface should be thoroughly rinsed with clean water and wiped dry with a soft cloth.

Please don't hesitate to call or email us with any queries you have about the best way to care for your new furniture.